MINISTRY OF SOCIAL DEVELOPMENT

FROM RELIFE TO SUSTAINABLE DEVELOPMENT

ISSUE 1 VOL 1

TOGETHER WE CAN

NEWS LETTER

MINISTRY OF SOCIAL DEVELOPMENT

RAMADAN MUBARAK



From Relife to
Sustainable Development

Togther we can

“One of the most important pillars of development, which we focus on during this stage, is the establishment of a participatory approach, in which guarantees justice and equality for members of society, and is able to respond to the needs of the poor and the marginalized, through designing and implementing Social Interventions, aimed at eliminating poverty, and ensuring the participation of all these groups in the process of planning, implementation, and evaluation.”

Ministry of Social Development



News letter



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- MOSD as the Leader of Social Protection Sector in Palestine
- Multidimensional Poverty: ABasis for Comprehensive Intervention
- National Social Registry: 353 Voluntary Cooperation Agreements Have Been Signed
- The Case Management System
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The Challenge

Describing poverty, Nelson Mandela once said "Like slavery and apartheid, poverty is not natural. It is man-made and it can be overcome and eradicated by the action of human beings." While cherishing the wisdom of this distinguished figure, we shall inevitably consider the tremendous efforts required to address the challenging reality of combating poverty and its consequences in Palestine.

The issue here is not only about altering poverty causes and establishing policies and practices in favor of the poor and the marginalized, that would help them exit the cycle of destitution into the cycle of production but rather eradicating the negative impacts caused by a set of constantly hindering compulsive conditions, on top of which, the occupation effects. We, therefore, address this letter to you to join arms with us in the battle against poverty.



For more information about the new methodology of the Ministry of Social Development, please click on the attached link

https://fb.watch/cejWVMUPJc/



Partnerships for the Goals

The Ministry of Social Development (**MoSD**)endeavor is to realize a **solidary**, resilient, and productive Palestinian society that provides a sustainable decent life for all destitute and marginalized households and individuals, and obviously believes in rights, equality, justice, partnership, and inclusion.

The upcoming stage, consequently, requires **focusing** on empowering households with the necessary tools and means to overcome poverty and vulnerability through the formation of the widest possible array of partners (on the national and international levels, including individuals, **GOs**, **NGOs**, **CSOs**, and community networks) who provide various social protection interventions. By virtue of this and based on its vision, **MoSD** believes that the transition from relief to social development is a collective national responsibility.





The Opportunity

The Ministry of Development believes that it is necessary to work towards unifying the efforts related to the comprehensive National Social intervention under the social protection sector, into providing a package of interventions by the Ministry and its partners ,to target households as the core strategic Method of work to help households out of poverty towards the prospects of production and social and economic self-reliance.

Based on this, MoSD is in the course of establishing the National Social Registry, Case Management and National Social Referral systems for the purpose of managing and documenting the process, under specific criteria to ensure ultimate quality performance and outputs.

For more information about the National Social Registry system, you can click on the attached link



https://fb.watch/bTZmKCF5On/

MOSD AS THE LEADER OF SOCIAL PROTECTION SECTOR IN PALESTINE

The shift in MoSD's role is reflected in moving from being a direct service provider to a holistic manager of all social and economic interventions provided by all partners.

Under this role, MoSD directs the efforts of social actors to achieve empowerment objectives for households selected on priority target lists based on the concept of multidimensional poverty, thus presenting a better scheme in replacement to the fragmented and uncoordinated efforts by the different actors. This also includes its roles in setting policies, forming partnerships, control and supervision, as well as direct provision of services through MoSD's directorates and branch offices, child care, PwD, elderly, juveniles, women, youth and girls care centers throughout Palestine.

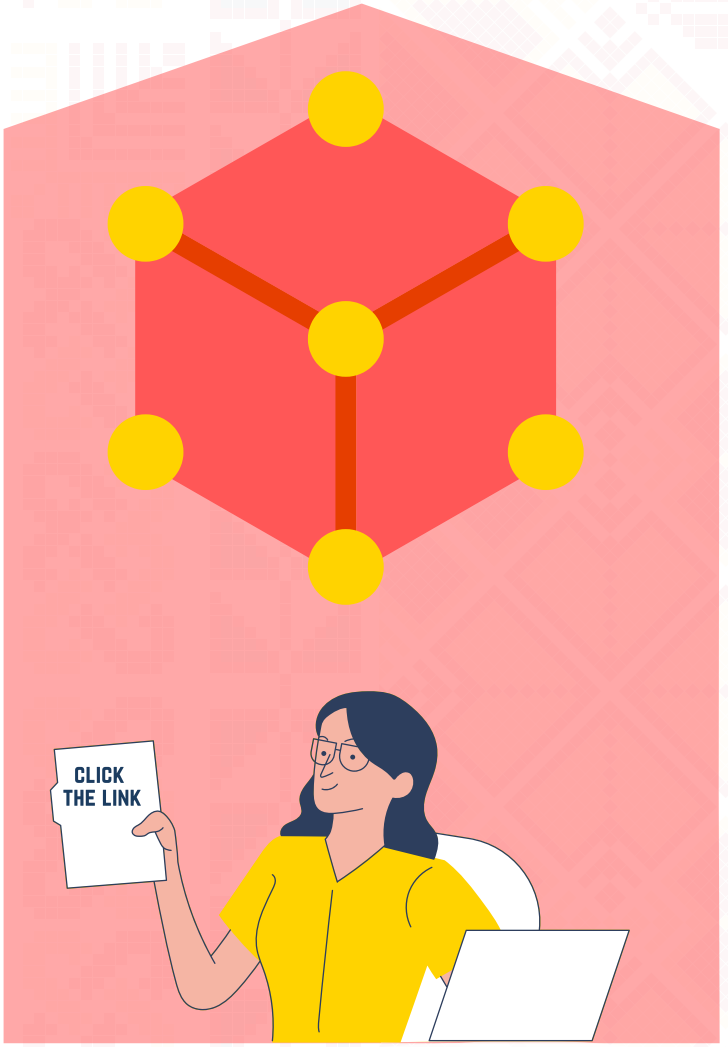


Multidimensional Poverty: ABasis for Comprehensive Intervention

MoSD has been able to embark on applying holistic intervention approach , as per the case management system, after a decision by the Palestinian cabinet has adopted the concept of multidimensional poverty in replacement to monetary poverty (which has been limited to analyzing indicators of consumption and expenditure).

This approach shift is based on MoSD's belief that cash and food aid solely, are not adequate to help destitute households escape the trap of poverty, particularly those facing social and economic shocks ,or emergencies, such as the Gaza hostilities, or the COVID19 pandemic.

MoSD believes that fighting poverty should go beyond addressing effects to dealing with root causes, which are related to multiple manifestations of deprivation and social exclusion, and marginalization. Multidimensional poverty encompasses health, housing, income, work, security, individual liberties, education, and access to property, which if taken into account, will allow for a more accurate, broader and fairer targeting by MoSD.



For more information on Multidimensional Poverty kindly click on the attached link

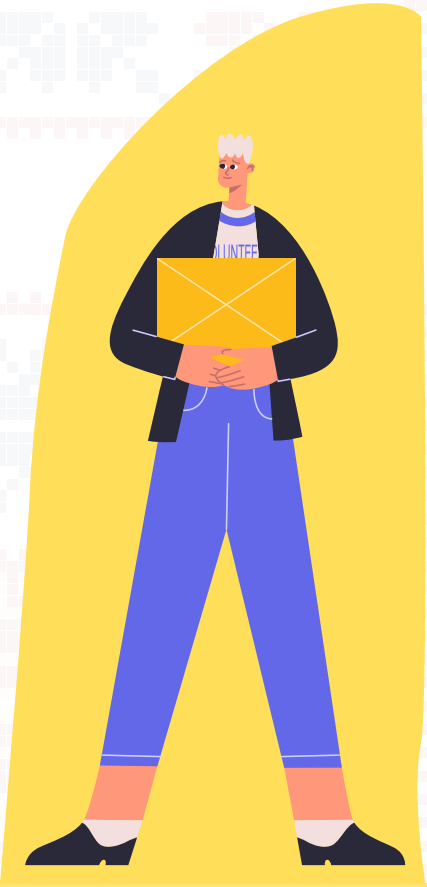
https://fb.watch/bTWJBORx8v/

National Referral system: Call for action

The National Referral System forms an integral part of the comprehensive transformation process led by MoSD, which involves shifting from "serving individuals" to the "case /household management" approach. The new approach provides a package of social, economic, and psychological interventions required by the household to achieve the desired positive effect. Civil society organizations and government partnerships are established under this approach to efficiently provide quality packages of interventions to Palestinian households, in addition to direct interventions provided through the ministry's centers, as well as through the purchase of specialized services.

During the past period, using the MoSD newly introduced MoU, we began to sign voluntary agreements to regulate cooperation and partnership grounds between MoSD and social protection service providers under the National Social Protection Network. The agreements aim at ensuring service quality and organizing the relations between MoSD and service providers. Therefore, we once again call upon all our CSO partners who provide social protection services in Palestine to sign similar cooperation agreements with MoSD, and be part of the MoSD- led National Social Protection Network, and provide various social protection interventions to the needy Palestinian households.

The MoUs aim at enhancing the level of social protection planning and policymaking, as well as providing an integrated intervention package, to achieve the desired impacts on the livelihood of target households and help them out of poverty within a fixed time frame.



The Case Management System

It is expected that this system will be launched and put into operation in the second quarter of 2022. This system is a mainstay of the National Social Registry System, and the National Referal System.

The Case Management system is expected to be launched and operated in the second quarter of 2022. For this purpose, MoSD has conducted training in 12 directorates in the northern governorates during the last quarter of 2021 for 300 specialists/case managers on intervention planning and implementation under the case management approach.

Similar training is planned to take place in the southern governorates in the second half of 2022.

The case management approach will be applied after finalizing data updates in all governorates, given that 400 staff in the southern governorates fulfilled training on using the Social Registry form in preparation for data update, upon the availability of the necessary hardware.



Accomplishments on the Ground

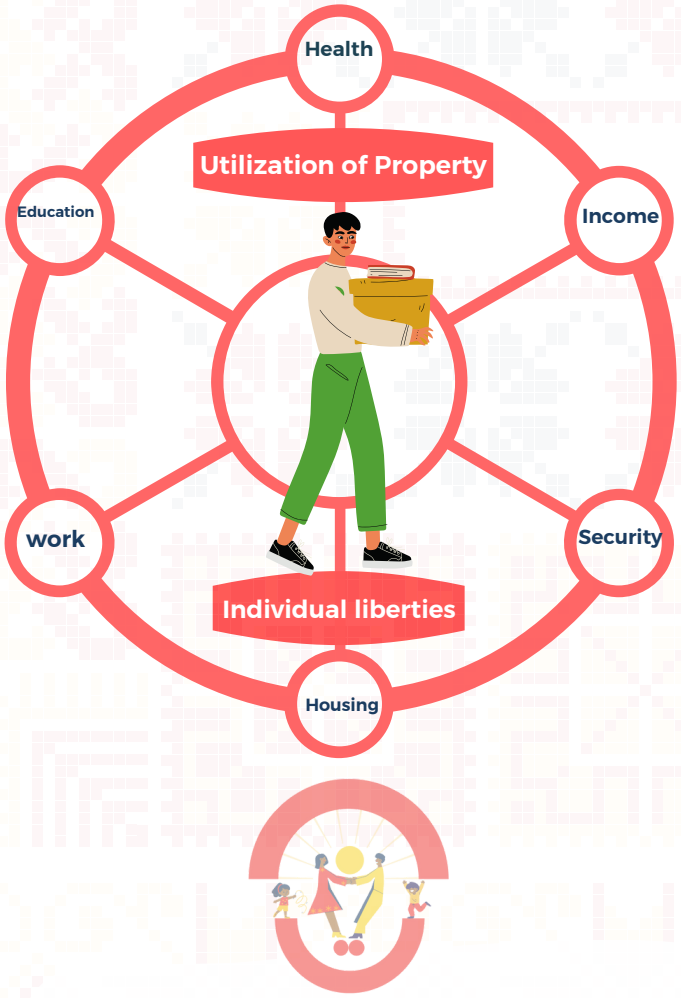
Multidimensional poverty

The concept of multidimensional poverty has been adopted and reflected into dimensions and variables with respective weights that are calculated based on the global MPI. Necessary data are collected by trained social workers using accurate tools designed by national and international experts.

National Social Registry System

A computerized system for the National Social Registry has been designed with a streamlined user interface to update data of all beneficiaries throughout the entire process of targeting and to keep all supporting documents proving the household needs in a safe and confidential space.

Multidimensional poverty



For more information on National Social Registry System kindly click on the attached link

https://fb.watch/bTVhYEmG2M/

Accomplishments on the Ground

Launching of National Social Registry



The National Social Registry was launched on December 8, 2021 with the presence and participation of a prominent group of national and international partners. The launch has inaugurated a new phase of transition to comprehensive social and economic development and work with all beneficiaries on the social assistance lists of MoSD and partners, service providers, and donors, among others.

For more information on the launching of the National Social Registry, kindly click on the following links.

https://www.facebook.com/permalink.php?story_fbid=4725729837470011&id=339075549468817

https://www.facebook.com/mosdps/videos/442955337211895

Recertification Campaign

The launch of the Social Registry on December 8, 2021, has kicked off the data update phase for all MoSD beneficiary households in the northern governorates (12 governorates, 157 social workers, and approximately 50 thousand households) and the southern (5 governorates, 350 social workers, 90 thousand households).

The Recertification Campaign is nearing completion in the northern governorates, while preparations for this campaign began in the southern governorates during the first quarter of this year. A pilot has been implemented to enhance the social workers' capacities, examine the registration form across all directorates and then proceed to reach all the listed households for verification of data quality and ensure the availability of supporting documents at the levels of the directorate offices and the ministry.

It is worth noting that all these efforts are carried out under a system of data quality audits and provide all enhancements at the level of directorates and the ministry.

This task is supposed to be accomplished in the northern governorates early on the second quarter of 2022, and during the fourth quarter of 2022 in the southern governorates, subject to the availability and completion of the infrastructure requirements and the possibility to deliver them to Gaza, e.g., tablets, computers, etc.



For more information on the Recertification Campaign , please click on the attached links

https://fb.watch/a37U9qW3bP/

Accomplishments on the Ground

National Referral System

A National Referral System has been created based on understanding memorandums with MoSD, where partner service providers admit a referred household/ HH member to receive a service or specific assistance that contributes to the realization of the objectives of the holistic professional intervention as planned by the case manager.
The agreements aim to enhance joint action within the framework of building a solid and sustainable social protection network, coordinate joint efforts and redirect the resources of funders towards strengthening the capabilities of partner institutions in this framework.

Up to the date of this newsletter, MoUs have been signed with 353 voluntary service organizations in the northern governorates (West Bank). Preparations are underway to sign agreements with 13 ministries and 11 governorates to ensure interconnection and joint cooperation, once the necessary dates for signing are set.

Preparations are anticipated to be launched in the southern governorates (Gaza Strip) in the near future.



To view an informational video on the referral system, please click on the attached link



https://fb.watch/bTYTgM_V6Y/

National Referral System in Figures

Together We Can

Voluntary Sector

353+

voluntary cooperation agreement in different northern Moderates

Service Buying

42+

Cooperation agreements with institutions which provide services that are not available in the voluntary sector and at a high cost

Ministries

13

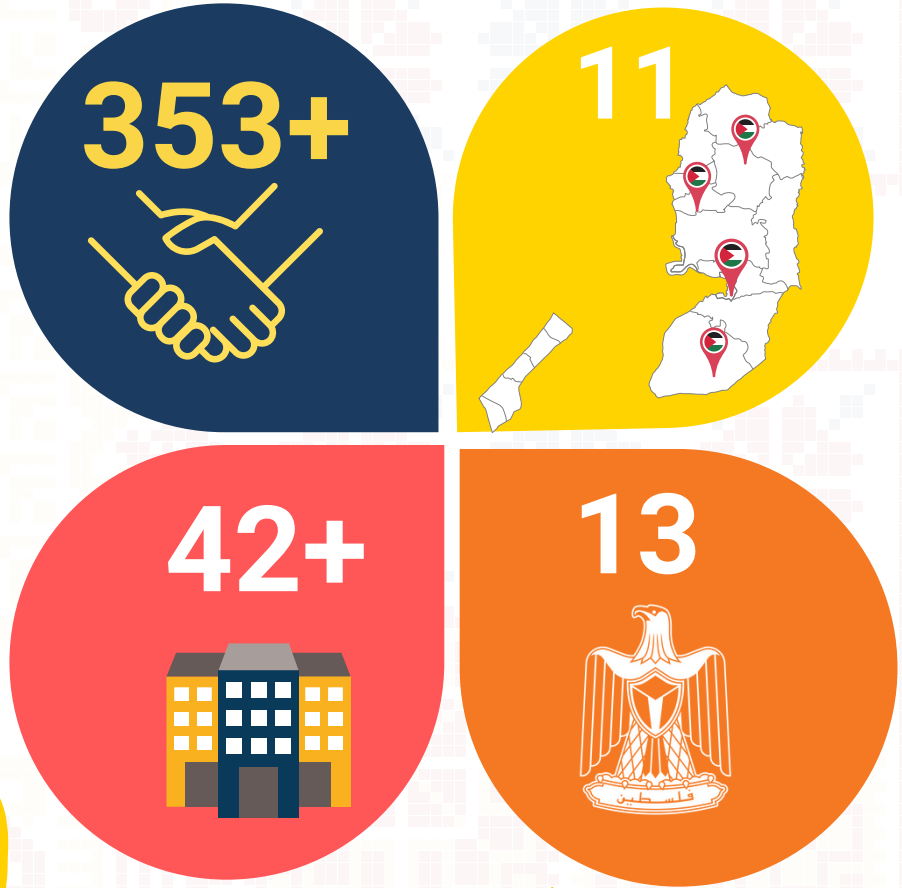
cooperation and data linking agreements with the relevant ministries

Governates

11

Agreements with all the governates of the north





(Gaza Strip) in the near future.

For more information about the National Referral System, please click on the attached link

https://www.facebook.com/photo?fbid=320162670149441&set=pcb.320163163482725

National Referral system

It is essential to point out that the development of the National Referral System requires immediate donor support, and the allocation of items on social protection-oriented budgets, to support the organizations subscribing to the National Referral System, according to their specialty, operational scope, and capacity. The donors shall also be required to steer the organizations they support to partner with MoSD on the different levels, including priority determination of required social services based on the outputs of the case management and social registry as a basis for any ongoing and future intervention planning.



CITIZEN'S MANUAL

The Citizen's Manual, which is introduced for the first time, has been launched by MoSD for the use of all citizens.

The Manual provides information on the intervention schemes provided by MoSD along with application requirements.





TO VIEW THE CONTENTS OF THE CITIZEN'S MANUAL, PLEASE CLICK ON THE ATTACHED LINK

HTTPS://HEYZINE.COM/FLIP-BOOK/7EAC0672FE.HTML

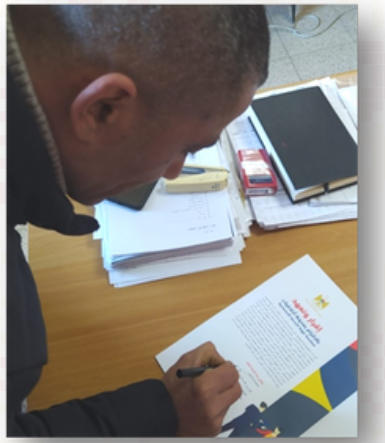


CODE OF ETHICS FOR SOCIAL SERVICE

The MoSD code of ethics for social service has been issued and adopted.

All social workers, researchers, specialists, supervisors, and MoSD staff, and those who engage in professional assistance relations with citizens, from the headquarters, and all northern directorates, signed a legal pledge stating their commitment to the clauses of the Code, subject to liability.







TO VIEW THE CONTENTS OF THE CODE OF ETHICS FOR SOCIAL SERVICE, PLEASE CLICK ON THE ATTACHED LINK

HTTPS://HEYZINE.COM/FLIP-BOOK/4AAA42255E.HTML#PAGE/1



THE CASE MANAGEMENT MANUAL

The Case Management Manual, which is an integral part of the National Registry System, was launched. It comprises all stages, instruments, and steps that case managers shall apply to assess the needs and conditions of subscribing needy household as per professional priorities and intervention plans, where all service providers employ their resources to achieve the objectives of the plans.



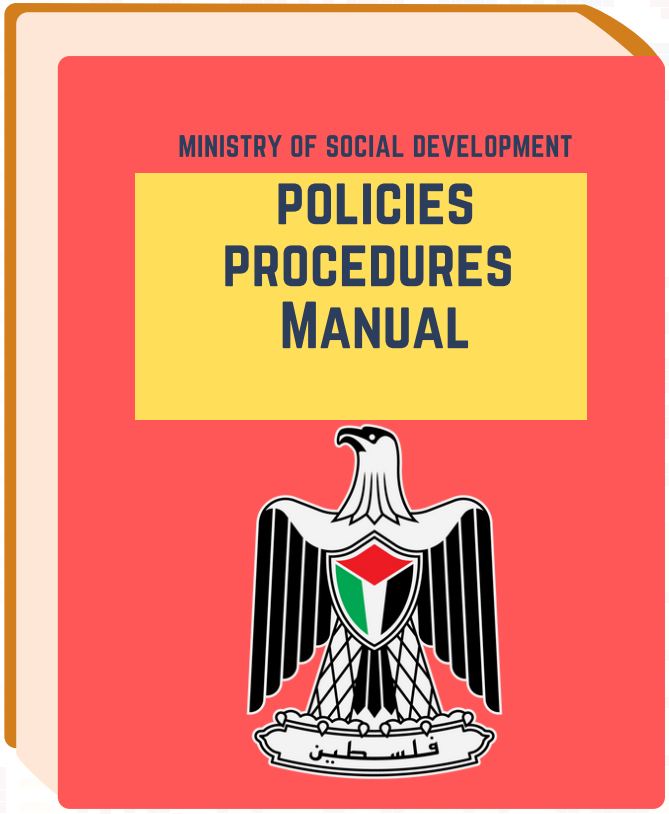


FOR MORE INFORMATION ABOUT CASE MANAGEMENT,
KINDLY CLICK ON THE ATTACHED LINK TO VIEW THE CONTENT OF THE GUIDE

HTTPS://M.FACEBOOK.COM/STORY.PHP?
STORY_FBID=3350283886628 69&ID=100064671310656&SFNSN=MO

POLICIES, PROCEDURES MANUAL





The MoSD Manual for policies, procedures and programs has been launched after a thorough review and adaptation of the applicable provisions so as to reflect the work requirements under the case management approach and the application of the National Registry System.

Media and Communication

In parallel with the preparations to the launch of the National Social Registry and Case Management system, MoSD has adopted a new visual identity, to reflect the substantial transition in its Mandate ,from relief to sustainable development. The new visual identity reflects the spirit of change, work, and equality, and promotes the value of family including all its members, in line with with the Ministry's new strategy to deal with the family as one unit.

The Ministry has also launched a number of media campaigns on multidimensional poverty and the concepts of social protection, social registry and case management. Various new media communication tools has been employed, e.g., animation spots, info-graphic videos and bulletins, audio clips, billboards, social platform advertisements, SMS, and interviews on local radios and televisions.

The ministry's new website will also be launched during the second quarter of 2022. It will serve as a unified electronic portal for the Social Registry System and case management, as well as an information outlet for the various activities and interventions provided by MoSD.







Media and Communication

For more information on Multidimensional Poverty kindly click on the attached link



https://fb.watch/bT-Yn-wRkT/

For more information on Social Registry click on the attached link



https://fb.watch/cIHbmMXMUy/



https://fb.watch/bTZmKCF5On/

For more information on the Refferal System kindly click on the attached links



https://fb.watch/bTYZ2x ExmQ/



https://fb.watch/bTYTgM_V6Y/

For more information on Recertification Campigne click on the attached link



https://fb.watch/bU06s7QZ-T/



https://fb.watch/bU0ceG2DXD/



https://fb.watch/cIHHo6XwOL/

Transitioning from Relief to Development



https://fb.watch/bU0rJ5BNhK/

For more information on the efforts of the Ministry of Social Development ,kindly click on the attached link



https://fb.watch/bT_3OCUYAL/

Links to Moderates FB Pages



1-Yatta

https://www.facebook.com/profile.php?id=100064844614611

2-Hebron

https://www.facebook.com/MOSDHEBRON/

3-Nablus

https://www.facebook.com/MinistryOfSocialDevelopmentPalestine.Nablus/

4-Salfeet :

https://www.facebook.com/salfeet.dev.9

5-Jericho :

https://www.facebook.com/profile.php?id=536788009860284

6-Tulkarm :

https://www.facebook.com/profile.php?id=100075674298644

7-Tubas

https://www.facebook.com/profile.php?id=100064418543537



8-Bethlehem

https://www.facebook.com/profile.php?id=100079722051256

9-Ramallah

https://www.facebook.com/profile.php?id=100064468375502



10-Jenin

https://www.facebook.com/MOSAJENIN

11-Alquds :

https://www.facebook.com/profile.php?id=100064621578583

12-Qalqelia:

https://www.facebook.com/profile.php?id=100064693748643

“We look forward to the day when we find a large number of Palestinian families leaving the database of the poor and marginalized, and moving to the database of productive and self-reliant families.”



H.E dr. Ahmad Majdalani
Minister Of social development

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